



Dear Valued Customer,

During these unprecedented times, Mission National Bank remains committed to servicing our community. As we continue to monitor the evolving situation related to the Coronavirus (COVID-19), we want to update you on the additional measures we are taking, reminding you of the resources available to you as our customer. Our top priority remains to ensure continued support and service; maintaining the health and well-being of our customers and employees by carefully following guidance from the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).

Mask Mandate in California: [Masks are no longer required indoors in California, with a few exceptions. But they are still strongly recommended. Click here for more information.](#)

Acting in your benefit:

- For your protection all Mission National Bank employees will be wearing masks. We recommend that you wear one when visiting our sites. We'll have disposable masks available for your convenience.
- Communicating regularly with our employees to ensure their safety and yours;
- Workstations are maintained / cleaned with disinfectant spray regularly; and
- Hand sanitizer and disinfectant spray / wipes readily available for use in the branches.

Self-tests

Get tested immediately if you feel [symptoms](#). You can order free tests at [COVIDtests.gov](#). Free tests are also available through [local health departments](#).

Branch hours are currently 10:00am – 5:00pm PST, Monday through Friday

We invite you to call your branch to conduct transactions by phone, including transfers between accounts, placing stop payment orders, managing CD rollovers and getting loan inquiries answered. Departmental phone numbers can be found on our [website](#). In addition, you may access cash from any of the 55,000 Allpoint ATMs where your Mission National Bank debit card is accepted with no ATM fees incurred. Click [here](#) to locate your nearest ATM. Also, please remember our online and mobile banking options allow you to bank from anywhere at any time. You may use these digital banking options to check your account balances, make transfers, pay bills, and more. [Login](#) or download the mobile app to get started.

Mission National Bank remains financially resilient and we appreciate your continued confidence in your decision to bank with us. If you have any questions, feel free to contact our branch directly at (415) 826-3627; while continuing to visit us online for additional information.

Sincerely,

Mission National Bank